

Ethics Quiz Questions

1. Which of the following has been found to be a true statement regarding ethics and the insurance industry?
 - a.) On average, insurance practitioners are more likely to act unethically in business practices than in purely personal situations.
 - b.) More than 50 percent of people in business indicate having observed one or more unethical or illegal acts in the past twelve months.
 - c.) Insurance practitioners believe that management's emphasis on the bottom line is one of the main factors leading to unethical decision-making.
 - d.) All of the above are true statements.

2. A strong organizational culture is one in which there is a high expectation of conformity with the organization's beliefs, values, and purpose. All of the following are true statements regarding organizational culture EXCEPT:
 - a.) In general, members of organizations having strong cultures are more likely act ethically.
 - b.) In general, members in organizations with weak cultures are more likely to base their ethical decisions on the norms and values of small groups within the organization.
 - c.) In general, members of large organizations feel less responsibility for their actions than those in small organizations.
 - d.) In general, higher level employees have less ethical beliefs and their ethical decision-making is less than lower level employees.

3. Which one of the following statements has been found to be true?
 - a.) In general, publicly held (stock) companies are more ethical because of the external scrutiny they receive.
 - b.) In general, mutual insurance companies have made their codes of conduct more prominent and ethical attitudes more positive than stock companies.
 - c.) There is no relationship to ethics and organizational ownership.
 - d.) Over the long run, the most successful companies have focused first and foremost on profit maximization.

4. All of the following are true statements EXCEPT:
 - a.) Individuals see themselves as more ethical than their coworkers or supervisors.
 - b.) The ethical behavior of supervisors strongly influences the ethical behavior of their subordinates.
 - c.) In general, supervisors' and management's actions have little influence over individuals' ethical behavior because individuals form their ethical values outside of the work environment.
 - d.) Supervisors who are successful performers have greater influence over their subordinates' ethical behavior.

5. Which one of the following is a true statement?
 - a.) Most employees report that a company's ethical position is stated in their training courses.
 - b.) The existence of a formal code of ethics is a strong deterrent to unethical behavior.
 - c.) The awareness of a formal code of ethics is a strong deterrent to unethical conduct rather than just the mere existence of one.
 - d.) The most successful ethical training programs are ones that emphasize how to make ethical decisions rather than setting clear, uncompromising rules.